

SEC 4. (1) (b) (xv) The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use

At present the library is meant for reference purpose for the officials of this organization. It does have technical books, administrative books, periodicals, and other reference books and manuals for internal use.

The public can call on senior officers of this organization as well as Directors at H.Q., and Officer in charges at Regional Offices during office hours for any information / guidance. They are also free to meet Secretary, Textiles Committee on prior appointment, if their problems are not resolved at senior officer level.

The monthly bulletins like 3TS and Priyadarshini (Hindi Magazine) are published and are available for public either free or on nominal cost.

A public grievances officer is appointed at Head Quarters and who is approachable during office hours or by letter or telephone etc.